

Learning Resources and Student Services

LEARNING RESOURCES AND STUDENT SERVICES

Learning Resources

City College Learning Resources provide equitable access and instructional support to facilitate academic achievement and personal growth. The faculty and staff are available to answer all inquiries into resources, and to provide assistance and instruction in their use.

The College Library

CCSF provides library services at Ocean Campus and all centers throughout the District. Library collections are closely tied to the curriculum at each location. Librarians provide in-person and online assistance in support of student needs. Libraries provide study spaces, student computers, printers, and other technology. The library also maintains extensive online content in the form of database articles, encyclopedias, and ebooks.

The Media Center/Collaboratory at Ocean Campus supports the instructional media needs across the District. Its collection includes physical and online media. The Collaboratory is a makerspace where students can work together on interdisciplinary projects. It hosts events, clubs, and activities throughout the year.

Library hours are aligned with the needs of the location. The library instructional program is provided at the reference desk, in instructional classrooms, by online workshops, and through a credit class. The library provides online reference service 24-7. The library website (library.ccsf.edu) contains current information about library services, collections, instruction, exhibits, and programs.

Library Locations:

The library in the Claude and Louise Rosenberg Library & Learning Resources supports the development of program pathways for certificate and degree earners at locations throughout the City. The Chinatown-North Beach Center library is located on the 2nd and 3rd floors at 808 Kearny Street. The library houses a significant collection of Chinese Language materials for English language learners, ESL. The Downtown Center Library located on the 2nd floor at Fourth and Mission Streets, houses collections supporting programs for English language learners, fashion, and World Language. The Evans Center Library is located at 1400 Evans Avenue, 2nd Floor Room 223. The collection supports programs in automotive, construction and custodial. The John Adams Library is located at 1860 Hayes Street, Room 204. The collection has a strong emphasis on Allied Health fields. The Mission Center Library is located on the fourth floor of 1125 Valencia Street. The collection supports programs including English as a Second Language, Transitional Studies, Child

Student Tutoring and Resource (STAR) Center (STAR Center), ccsf.edu/STAR

The Student Tutoring and Resource (STAR) Center provides a welcoming environment where every individual is seen and valued. We connect the dots between education and resources helping students unlock their potential and achieve their dreams. CCSF students receive free academic tutoring in over 25 courses with Peer and Professional Tutors.

The TRIO Writing Success Project (WSP) is a support program for students who are the first in their family to come to college, who are low income, and/or who have disabilities. The program links with English sections to provide weekly study group sessions, one-on-one tutoring. The program also offers scholarship assistance, career and major exploration, financial literacy workshops, and support for the transfer process. More information is available at ccsf.edu/wsp.

We also have College Success classes and College Success Mentoring (and College Success classes under LERN in the schedule). STAR Center facilities are FREE, offering in-person and online tutoring, small group study rooms to be booked in advance, Wi-Fi, laptop stations, printing and a computer lab with over 40 computer stations. All services are FREE.

The Mission STAR offers drop-in academic support in English, ESL, Spanish, GED subjects, computer, typing and math courses. The center supports both credit and noncredit students.

The Learning Assistance Center at our Mission Center is located inside the Library in Room 401. The Center offers drop-in academic support in English, ESL, Spanish, GED subjects, computer, typing and math courses. The center supports both credit and noncredit students.

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The STAR Center Computer Lab (R207) offers Internet access on over 80 computers, and includes word processing and printing for City College students. It also offers new programs for students taking identified academic classes. Laboratory assistants help students in selecting and using the laboratory's hardware and software.

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College Success Classes are offered through the Learning Assistance Department (LERN 50, LERN 51 & LERN 55) and through the Interdisciplinary Studies Department (IDST 50). College Success classes guide students in strategies for success in college and beyond.

These courses meet the needs of all CCSF students, and are especially valuable for returning students, first-year students, or anyone who feels lost or alone in college. Students learn how to navigate college, succeed in online learning; manage time; access resources, identify and achieve goals; manage finances; improve memory and concentration; communicate effectively with Instructors, take effective notes, take tests well, use the library and more. Classes meet graduation and transfer requirements.

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needs of many students. Our case-load model helps develop that critical student/counselor relationship which is important to retention and student success. Although our Retention Centers have targeted groups, we provide services to all students. For more information, please visit the Counseling website www.ccsf.edu/counseling.

UMOJA/African American Scholastic Programs

The UMOJA/AASP was the first retention program established at CCSF, which laid the foundation for the creation of the Multicultural Retention Services. The UMOJA/AASP provides culturally-based support services to assist, primarily African American students and students of African descent, successfully achieve their goals while at CCSF. The counseling services component is an integral part of the program, helping students acquire personal development skills and achieve their academic and career-related goals. Intensive individual counseling sessions provide students with educational, career/vocational and resources to help students make appropriate choices in meeting their respective goals.

Counseling Services:

- Academic, career/vocational, and personal counseling
- Student educational plans
- Graduation, certificate, and transfer information
- Assistance with financial aid and SAP appeals
- Referrals to campus and community-based support services

UMOJA/AASP offers:

- Support services to students who are on academic or progress probation
- Computer lab, study area and tutoring
- College Support Scholarships
- Book Voucher
- Historically Black College/Universities (HBCU) Transfer Information
- HBCU's College Tours (pending funding, out-of-state restrictions and/or CCSF Board Approval)

The Historically Black College/Universities (HBCU) Transfer Program is designed to provide CCSF students the opportunity to attend and transfer as a junior to a HBCU.

The Peer Mentoring Program provides peer mentoring to CCSF students enrolled in the UMOJA /African American Scholastic Programs. Students enrolled in the program are mentored by faculty, CCSF Alumni and community members. The Peer Mentoring Program provides CCSF students the opportunity to interact and develop positive relationships with an assigned Mentor in their field of study or interest.

The UMOJA/AASP Program is located in Rosenberg Library, Room 209. For more information, call (415) 452-5315; visit our website at www.ccsf.edu.umoja.

APASS: Asian Pacific American Student Success Program

APASS offers services to Asian and Pacific Islander (A/PI) and all students in pursuit of academic success through early intervention and effective support services.

Our counseling services include:

- Academic, career, and personal counseling

- Bilingual/bicultural counselors (Cantonese, Tagalog, Vietnamese)
- Student educational plans
- Graduation, certificate, and transfer information
- Assistance with financial aid appeals
- Early alert referrals by instructors
- Referrals to campus and community services

APASS Center offers:

- Support services to students who are on academic or progress probation
- Computer lab, study groups and tutoring
- APASS and College Support Scholarships
- Book loan program
- Bilingual/bicultural staff and student workers
- Outreach to SFUSD high schools

The APASS Center is located in Batmale Hall, Room 208. For more information, call (415) 452-5620 or visit our website at www.ccsf.edu/apass.

Latino Services Network (LSN)

The Latino Services Network (LSN) is dedicated to the development and implementation of effective support services and programs to meet the academic, vocational, and career needs of the Latino student community.

Our services include:

Bilingual (Spanish and English) Counseling

- Academic, personal, and career
- Goal setting, educational plan development
- Graduation, certificate, and transfer information
- Bilingual (Spanish and English) college orientations
- AB 540 Counseling Services
- Workshops
- Outreach to SFUSD High Schools

The LSN Learning Center

- Computer laboratory use for homework and research
- A friendly place to meet other students and study
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Student Services

Counseling Services

See the surrounding text for more detailed information on Counseling Services or contact the individual department for information on workshops available to help you succeed.

Program and Location	Phone	Notes
Counseling Services and Programs Multi-Use Bldg 39, Mezzanine	(415) 239-3302	<i>Do I need an Extended Opportunity Program?</i>
Extended Opportunity Programs and		

Learning Resources and Student Services

Program and Location	Phone	Notes
Lesbian/Gay/Bisexual/Transgender Counseling (LGBT) Multi-Use Building 39	(415) 452-5249	... GB ... ?
Athletic Counseling Services Wellness 120	(415) 452-5659	A ... C ... ? D ... ?
Homeless At-Risk Transitional Students (HARTS) Student Union Room B	(415) 452-5355	A ... CC F ... ?
Chinatown/North Beach Counseling 808 Kearny Street, Room 119	(415) 395-8611	A ... A ... C ... D ... E ... ?
Guardian Scholars Student Union, Room G	(415) 239-3279	A ... ?
Downtown Center Counseling 88 4th Street, 1st Floor	(415) 267-6503	A ... C ... E ... F ... B ... A ... D ... ? A ... B ... D ... C ... ?
Evans Center Counseling 1400 Evans Avenue, Room 104	(415) 550-4409 or (415) 550-4506	... ? I ... ?
John Adams Counseling 1860 Hayes Street, Room 142	(415) 561-1925	A ... C ... D ... E ... ?
Mission Center Counseling 1125 Valencia Street, First Floor	(415) 920-6056	A ... D ... GED/H ... E ... H ... D ... E ... A ... D ... ?

Additional Counseling Services

The Athletic Counseling Services (415) 452-5659 in Wellness 120 provides academic, career, educational planning, and personal counseling to male and female students who are members of City College's intercollegiate athletic teams.

Counseling for Gay, Lesbian, Bisexual and Transgender Students
Academic, career, and personal counseling is available with gay and lesbian identified counselors in the Counseling Services and Programs (Multi-Use Building Room 39), as well as in the Disability Services and Programs for Students (DSPS), the Career Center. For more information, please visit www.ccsf.edu/counseling or the Queer Resource Center, Cloud 232, at (415) 452-5723.

Career Counseling Services

The Career Center (part of the Counseling Services and Programs) provides career planning and job information services to students and alumni who want to best utilize their college/educational experience and prepare for their future careers/jobs. For a full description of the Career Center and its services online, visit the website: www.ccsf.edu/CareerCenterMUB 101, (415) 239-3117

Help for Undecided Majors or Career Changers: Students who have not yet chosen careers or majors, or who wish to change their careers or majors may obtain guidance with these decisions from the career counselors. Through individual or group counseling, career assessment and exploration, labor market information, career workshops and career success courses, CRER 60, Creating Career Options; 61, Orientation to Career Success; 62, Successful Job Search Techniques; students will develop personal awareness and information essential in making sound decisions and choices about their major course of studies and careers.

Disability Services and Programs for Students (DSPS)

Sections 504 & 508 of the Rehabilitation Act of 1973, the Americans with Disabilities Act (ADA) 1990 and the ADA Amendments Act (2008) prohibit discrimination on the basis of disability of otherwise qualified persons in programs and/or activities at this institution. City College of San Francisco is committed to making programs, services

Learning Resources and Student Services

and referrals to specialists as needed is offered. Also provided are first aid, TB testing, blood pressure screening, selected immunizations (MMR, Tdap, Hepatitis A and B, seasonal flu), smoking cessation sup

Learning Resources and Student Services

intersex, allies) students at CCSF by uniting the diverse individuals in the community across gender, race, age and economic standing, religion, and ability differences. It provides access to a support system of peers and allies and strengthens the LGBTQIA+ community at CCSF. In addition, the QRC acts as a center of education for and about the queer community through peer-led teachings, workshops, and other such events. The Queer Resource Center is a safe place for queer and transgender students and all, welcoming the opportunity to build community with all. For further information visit <https://www.ccsf.edu/student-services/resource-centers/queer-resource-center> email qrc@ccsf.edu. Located in Cloud Hall 232.

SparkPoint CCSF Basic Needs Center

SparkPoint CCSF Basic Needs Center is centrally located on Ocean Campus in Science Hall 127 to support our needs-based, equity populations, credit and non-credit students experiencing food and housing insecurities. SparkPoint CCSF bridges the gaps students experience in connecting with the numerous campus resources and services. We provide students with guidance and navigation support to access snack and hygiene shelves, CalFresh and county benefits, one on one financial coaching, internal student support programs and external community partnerships to help address basic needs, employment and education, and financial services. Learn more by visiting www.ccsf.edu/basicneeds or connecting by email at sparkpoint@ccsf.edu or by phone at 415-239-3776

Students Supporting Students (S Cube or S³)

Students Supporting Students is the only student-initiated peer mentoring program on the Ocean Campus. S³ Peer mentors help students navigate their way through CCSF by providing vital information on topics such as financial aid, academic support, campus clubs/organizations, and other campus resources through a variety of ways including workshops and campus-wide events. The program's unique student perspective provides a welcoming environment for students who may feel uncomfortable going to other resources on campus. S³ was established through the advocacy and organizing of students affiliated with underrepresented communities at CCSF. Students Supporting Students' goal is to increase the transfer rates of these communities

**Not using VA education benefit but would like to get Priority Registration date, please complete steps 2,3,5,8 and provide DD214.

For assistance with completing the admissions process, contact the Office of Admissions and Records, MUB 188 or via email at admit@ccsf.edu or the Veterans Services at veterans@ccsf.edu.

Certifiable Benefits:

1. Montgomery GI Bill ®* Active Duty (MGIB-AD) (Chapter 30)
2. Veteran Readiness and Employment (VR&E) (Chapter 31)
3. Post 9/11 GI Bill ®*, (Chapter 33) Detailed chapter 33 information is online at www.gibill.va.gov. Students who believe they may be eligible for chapter 33 should review chapter 33 online and call the Education Call Center (1-888-442-4551) with any questions.
4. DEA: Dependents Educational Assistance Program (Chapter 35) - Survivors and Dependents of Veterans' (who are either 100% disabled P&T or died due to service-related conditions) Student who are using chapter 35 DO NOT receive Priority Registration as a veteran. It does not mean they cannot receive priority group 1 registration in other ways. (EOPS, DSPS, CalWORKs)
5. Selected Reserve Educational Assistance Program (Chapter 1606)

*GI Bill® is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by the VA is available at the official U.S. government website at <http://www.benefits.va.gov/gibill>.

For further details regarding benefits, please visit the VA Web site (www.gibill.va.gov) or the Veterans Services. Eligible disabled veterans may qualify for Chapter 31 Vocational Rehabilitation Benefits. Disabled veterans are encouraged to contact the main DVA Regional Office for more information at 1 800 827 1000.

Credit for Military Service/Training.

City College of San Francisco is committed to granting appropriate college credit to our Veteran Students through Credit for Prior Learning.

Please visit <https://www.ccsf.edu/credit-prior-learning-cpl> for complete information about Credit for Prior Learning.

CCSF's policy on Credit for Military Service and Training can be found in Academic Policies and Procedures section of this Catalog.

Students who have at least six months of continuous active military service and who have a DD214 or military transcript on file:

1. are eligible for a waiver of local U.S. History and Government & Health and Wellness graduation requirements (see the Degree and Certificate section of this Catalog);

VA programs under the Veterans Integrative to Academic Leadership (VITAL) initiative, part of the VA's national effort to outreach and provide services to support student veterans as well as faculty and staff (www.mentalhealth.va.gov/student-veteran/index.asp).

Our SFVA VITAL's Student Veteran Health Program Team consists of SFVA Licensed Clinical Social Workers whose goal is to ease the experience of asking for and receiving help from the VA and support student veterans' well-being while transitioning from the military to an academic environment. We collaborate with the CCSF Veterans Resource Center to coordinate events and provide a series of lectures on relevant topics for student veterans. We also provide individual consultations to CCSF faculty & staff as well as training to support faculty & staff professional development & cultural humility related to student veteran issues.

The SFVA Student Veteran Health Program helps CCSF veterans:

- Enroll in VA health care (in the San Francisco VA and other VA Health Care Systems as indicated)
- Schedule VA medical, mental health and/or other specialty appointments
- Obtain VA ID cards.
- Navigate and connect to VA, Community, and/or Campus Resources (including referrals to file for service-connected disabilities)
- Discuss readjustment issues or concerns related to transitioning from the military to student veteran life.
- Receive supportive counseling and time-limited brief therapy to address a multitude of bio-psycho-social stressors including sleep, depression, post-traumatic stress, anxiety, grief, atten-